



DARDEN SCHOOL  
of BUSINESS

Dec 2, 2021

SAMAN ANGE-MICHEL GOUGOU

has successfully completed

Customer-Centric IT Strategy

an online non-credit course authorized by University of Virginia and offered through  
Coursera

Alex Cowan  
Faculty & Batten Fellow  
Darden School of Business  
University of Virginia

COURSE  
CERTIFICATE



Verify at [coursera.org/verify/DM4DRXRA88JH](https://coursera.org/verify/DM4DRXRA88JH)  
Coursera has confirmed the identity of this individual and their  
participation in the course.